



# **THE 2015 ANNUAL REPORT**

Community Dental improves the lives of children and adults in our communities by providing needed, accessible, comprehensive, quality oral health care.



# A Message from the President of the Board & Chief Executive Officer



was a year characterized by robust community partnerships and collaborative efforts. Together, we made progress towards achieving the Vision for the organization created in 2010 and in fulfilling our Mission.

Relocating and expanding our Portland Center in 2016 is the capstone of our current Vision and Strategic Priorities. Giant strides towards meeting this goal were made in 2015 due to the leadership and hard work of our Board of Directors, community partners, and staff.

Fundraising kicked off in March with a Murder Mystery Dinner planned and implemented by dedicated Board members. Great fun was had and the event netted over \$22,000 towards the Portland Project costs!

This project has advanced due to the support and commitment of key

partners: Maine Medical Center, Delta Dental of Maine Foundation, and the Libra Foundation, Maine Medical Center has committed to leasing space for our expanded center and to assisting with financing the renovation expense. The Delta Dental of Maine Foundation and the Libra Foundation have committed to being "signature investors" in the project providing tremendous support towards making our Vision of integrating oral health care with overall health and healthcare a reality. Financial support from other Foundations has been successful due to the generous support of our signature investors and the Maine Medical Center.

Community Dental was recognized for its clinical excellence and successful business model by the Washington Dental Services Foundation (WDSF). WDSF is the foundation for Delta Dental of Washington state. We were truly honored to participate in the Case Study, available

here: www.communitydentalme.org/about/case-study/.

Thanks to the dedicated effort and support of our Board, staff, patients, and community partners, we successfully met challenging financial realities and made progress towards the implementation of our Vision and Mission. We are looking forward to continued success in 2016 and the establishment of our new Portland Center.

Warm regards,

John H. Welsh, Board President

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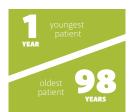
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Lisa C. Kavanaugh, CEO

18,700 patients of record, from infants to seniors across 5 Maine counties



13,050 patients living below 150% poverty level 2,540
visits by
260
adults with special needs



**6,150**emergency dental procedures









# Diagnostic & Treatment Services

Examinations
Radiographs
Endodontics (root canal therapy)
Oral surgery
Fixed & removable prosthetics (crown and bridge, partial dentures)
Restorative services
Emergency care
Nitrous oxide

# **Preventative Services**

Oral prophylaxis Sealants Fluoride varnish

# **Board of Directors**

## Officers

President:

John H. Welsh

Vice President:

Russell B. Pierce, Jr, Esq

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## **Directors**

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ur collaboration with SmilePartners (an initiative of the Greater Portland Refugee and Immigrant Healthcare Collaborative) exemplifies the positive impact of partnerships toward achieving increased access to care and improved health status for vulnerable patient populations. Through this partnership, Community Dental provided preventive and restorative oral health care to new immigrants, refugees and asylum seekers who would otherwise have faced barriers to receiving necessary services.

The participants in this program are extremely low-income adults with minimal English language proficiency who either

have no coverage for oral health services or a limited benefit that covers only urgent care. SmilePartners participants lack knowledge of the U.S. oral health care system; and in most cases have no prior experience or have adverse prior experience with dental care in their home countries.

Community Health Outreach Workers serve as navigators coordinating oral health and financial literacy education as well as providing case management and support for appointments. SmilePartners patients without means to pay, receive necessary oral health services at evening sessions in our Portland Center. Treatment is provided at no cost through the generous volunteer

efforts of Dr. Jeffrey Walawender, our lead dentist in the Portland Center and AEGD Site Director, and our AEGD Residents. University of New England dental students also volunteer as dental assistants. The residents and dental students gain valuable experience providing compassionate quality care to culturally and economically diverse individuals.

This community collaboration has been successful in providing needed oral health care to some of the most vulnerable individuals in our community. Heartfelt thanks to all for making this effort a tremendous success!

# **REVENUES \$5,882,754**

Client Fees 41%

MaineCare 30%

Contractual Services 17% Private Source + Others

**Government Grants** 

4% 3%

Capital Campaign United Way





# Partnering To Make Lasting Improvements To Children's Oral Health

ffective dental disease prevention strategies exist for children that can have a positive effect on both their oral health and overall health throughout their lifetimes. Community Dental Farmington is a recipient of a Maine Oral Health Fund Children's Oral Health multi-year grant to reduce the prevalence of caries in children by 10%. Community Dental Farmington has received \$65,000 to-date with the opportunity for an additional \$90,000 in the next two years.

The project's focus is on integrating oral health into overall health and changing

the community culture to recognize the importance of oral health to overall health. One of our biggest successes is our coordinated efforts with many community organizations, including primary care, schools and early childhood programs in Franklin and Oxford counties. We are reaping the benefits of these connections through mutually reinforcing activities which help make oral health services more integrated and available to children and families.

Our strategies and decision-making are data driven, evidence-based and

adjusted based upon our experience. Our community/parent awareness and education campaign is designed to sustain and support preventative oral health services for the future. Elementary school children will increase their own knowledge and oral health skills. Settings in which oral health assessments, fluoride varnish and sealants are applied will increase to serve more young children. More young children and families will find and use their dental home.

**EXPENSES \$5,861,062** 

Salaries and Fringe 70%





# Access to Specialty Oral Health Care Established



ccess for our patients to oral health specialty care was established as a key component of our Advanced Education in General Dentistry (AEGD) Residency Program with Tufts University School of Dental Medicine and the Maine Medical Center. In addition to providing care not previously available to our patients, community oral health specialists are teaching our AEGD residents.

Multiple oral health specialists are being utilized for dental resident education. All residents are scheduled in our Portland Center to provide specialty care under the direct supervision of Board Certified specialists credentialed as faculty at the Tufts University School of Dental Medicine as clinical instructors.

Four oral surgeons from Oral Surgery
Associates are participating as faculty: Drs.
Matthew Jacobsen, David Moyer, Killian
MacCarthy, and Mark Zajkowski. One
oral surgeon Is scheduled in the Portland
Center on a rotating basis each month.
As clinical instructors, the oral surgeons
assist the residents with more difficult
extractions and third molar exodontia.

In addition to oral surgery, Dr. Donald Theriault, a periodontist from Coastal Maine Periodontics, educates and supervises advanced periodontal procedures clinically one afternoon on alternating months. Falmouth Pediatric Dentistry's Drs. Mike Brown-Dowling and John Willis provide volunteer shadowing opportunities at their office and at Maine Medical in Scarborough for operating room cases.

To better meet patient needs and the residents' clinical education, Kathryn Young, a denturist, clinically guides residents throughout the process of complete and partial denture fabrication. She provides didactic and hands on education regarding materials, the impression process, and lab fabrication. The "Denture Clinic" occurs in our Portland Center.

Through the AEGD Residency program, both access to care for our patients and clinical education for our residents have been expanded. This program is a huge success!



# **Grants, Donors & Contributors**



# Community Dental recognizes the Foundations, major donors, municipalities, community organizations and collaborators that have made our initiatives and programs possible in year 2015:

Agnes M. Lindsey Foundation Biddeford Free Clinic **Cumberland County Commissioners** Davis Family Foundation **Doree Taylor Foundation** Delta Dental Plan of Maine Fisher Charitable Foundation Franklin Memorial Hospital Franklin Savings Bank Libra Foundation Maine Community Foundation Maine Health Access Foundation Maine Medical Center Maine Oral Health Funders Margaret E. Burnham Foundation Portland Community Health Center River Valley Healthy Communities Coalition Ronald McDonald House Charities of Maine Rumford Hospital Rumford Rotary Club & Members Simmons Foundation Smile Partners Southern Maine Medical Center The Helen and George Ladd Charitable Foundation Town of Falmouth Tufts University, School of Dental Medicine

United Way of Androscoggin County

United Way of Greater Portland United Way of Oxford County United Way of the Tri-Valley Area United Way of York County

#### **Pro Bono Services**

CBC, Inc.
Dirigo Design & Development, Inc.
Norman, Hanson & DeTroy, LLC

# 2015 Volunteers Upward Bound –

Farmington Dental Center Courtney Keough

Samantha Strout

### **Portland Dental Center**

Jeff Walawender, DDS
Susan E. Dellaripa, DMD
Kyle Dunmire, DMD
Kirsten Finn, DMD
Ainslee M. Flavell, DMD
Sanyukta R. Gandhi, DMD
Lia Mittelman, DMD
Eight Students from the University of New
England College of Dental Medicine

## Patrons \$1,000+

Lisa C. Kavanaugh John F. Jennings & Jon Neal Larson Barry Ray Morgan James L. Schmidt, DMD Joseph & Jerry Wax

# Sponsors \$500-\$999

Peter & Jackie Bates Mark R. Buttarazzi, DMD Kathleen M. O'Donnell Saco & Biddeford Savings Bank John & Rebecca Welsh

## Associates \$250-\$499

Susan L. Isenman Constance Jones Karen A. Rickley Lisa K. Toner Jeffrey Walawender, DDS

## Friends to \$249

Laurie R Winson

Christopher B. Branson
Darla S. Chafin
David & Patty Duguay
Jill & Michael Epstein
—In Honor of Russell Pierce
Jan Huskins
William M. Montgomery, DMD
Russell & Lisa Pierce
Joseph N. Sirois
Deborah & Mark Stone
—In Honor of Russell Pierce
Roger Whitehouse
—In Memory of Glenda E. Lowell





Helping Maine families since 1918

366 US Route 1 Falmouth, Maine 04105 207.874.1025



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#### Biddeford

57 Barra Road, Suite 3 Biddeford, ME 04005 207.282.1305 fax 207.282.7351

## Farmington

131 Franklin Health Commons Ste I Farmington, ME 04938 207.779.2659 fax 207.779.2697

#### Lewiston

177 Main Street Lewiston, ME 04240 207.777.7442 fax 207.777.7706

## Portland

640 Brighton Avenue Portland, ME 04102 207.874.1028 fax 207.842.2963 New address in October 2016 will be: 190 Park Ave., Portland, ME 04102!

# Rumford

60 Lowell Street Rumford, ME 04276 207.369.3600 fax 207.369.3604

