



Helping Maine families since 1918

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THE 2016 ANNUAL REPORT

Community Dental improves the lives of children and adults in our communities by providing needed, accessible, comprehensive, quality oral health care.



Biddeford

Farmington

Lewiston

Portland

Rumford



2016 was an exciting, action-packed year for Community Dental, culminating in the achievement of strategic priorities identified in the Board's Vision and Strategic Plan for 2010–2016 through the relocation and expansion of our Portland Center in November. Our new Center epitomizes our Mission and expands the scope of services for all of our patients, regardless of economic status.

The new Center is strategically located at 190 Park Avenue to be easily accessible for our most vulnerable patients. Our capacity has expanded by 50% from 8 to 12 operatories, along with a Surgical Suite with recovery area and a designated Pediatric Suite.

Key partners Maine Medical Center, Delta Dental of Maine Foundation, and the Libra Foundation were instrumental in assisting to bring this project from vision to reality. We hired a dentist with extensive oral surgery training, resulting in an expansion of our scope of care and reduced referrals to community specialists, thereby increasing our rate of "treatment complete" — an important performance metric and quality of care indicator — for many of our patients.

Our academic partnerships are growing. We welcomed our first group of dental externs from the University of New England College of Dental Medicine to our Rumford and Farmington Centers. Our highly successful AEGD Residency program, in partnership with Tufts University School of Dental Medicine and Maine Medical Center, is poised to expand in 2017.

At the end of 2016, the Board of Directors developed a new Vision and Strategic Plan for 2016–2022. It is due to the foresight and commitment of our Board, staff, patients, and community partners that we successfully achieved our program objectives in difficult financial times and look forward to continued success in 2017.

Warm regards,

John H. Welsh,
Board President

Lisa C. Kavanaugh,
CEO



Community Dental recognizes the Foundations, major donors, municipalities, community organizations and collaborators that have made our initiatives and programs possible in year 2016.

Agnes M. Lindsey Foundation
Cumberland County
Davis Family Foundation
Doree Taylor Foundation
Delta Dental Plan of Maine
Fisher Charitable Foundation
Franklin Memorial Hospital
Franklin Savings Bank
Libra Foundation
Maine Community Foundation
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United Way of York County
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Pro Bono Services

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2016 Volunteers

Upward Bound – Farmington Center
Kenstin Grant

Community Dental Centers

6 Dental Externs enrolled in the UNE College of Dental Medicine

Maine Migrant Health Program - Lewiston Center

8 Students enrolled in the UNE College of Dental Medicine

Smile Partners Program – Portland Center

5 Students enrolled in the UNE College of Dental Medicine

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We Thank You!
Community Dental



Maine Migrant Health Program

Our partnership with the Maine Migrant Health Program (MMHP) was revitalized in 2016. This program helps to ensure that seasonal migrant farm workers and their families have access to necessary oral health services. The MMHP strives to improve health outcomes for farm workers by providing transportation, interpretation, and care coordination to connect workers with the health care that they need.

Leaving the worksite during work time for a dental appointment has been a significant barrier to receiving oral health care for MMHP patients, as it results in lost wages for the farm worker and lost productivity for the employer, which are both unacceptable.

Dr. Megan Kibbey, Dental Center Leader in our Lewiston Center, developed an "ACCESS" program that overcomes this barrier to care. Through her leadership and in partnership with MMHP, two evening clinical sessions were held at our Lewiston Dental Center which minimized the difficulties of providing

transportation and interpretation for the MMHP; eliminated lost wages and productivity; and decreased the broken appointment rate for Community Dental. The MMHP workers provided transportation and interpretation for 20 individuals during these two evening sessions. Treatment was rendered through the generous after-hours volunteer efforts of our Dentists, AEGD residents, and UNE College of Dental Medicine students who served as dental assistants during these sessions. In 2016, organization-wide, 48 workers received necessary oral health care during 95 patient visits.

Our partnership with the MMHP now provides needed preventive, restorative surgical care and oral health education to seasonal farm workers and their families who would otherwise face challenges and barriers to accessing these services. We look forward to expanding our collaboration with MMHP, and extend sincere thanks to all who worked to make this effort a resounding success.



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Diagnostic & Treatment Services

- Examinations
- Radiographs
- Endodontics (root canal therapy)
- Oral surgery
- Fixed & removable prosthetics (crown and bridge, partial dentures)
- Restorative services
- Emergency care
- Nitrous oxide

Preventative Services

- Oral prophylaxis
- Sealants
- Fluoride varnish

Relocation and Expansion of the Portland Center



2016 was an exciting year for Community Dental due to the expansion and enhancement of the delivery of oral health services at our new location. We relocated our Portland Center, located at 640 Brighton Avenue, to newly renovated space at 190 Park Avenue. This Project was the culmination of the Vision and Strategic Priorities established by the Board of Directors in 2010. Successful planning and completion of the Project required high levels of partnership, collaboration, and investment.

The Maine Medical Center (MMC) is a key partner in the establishment and operation of the new Center. In addition to partnering in our AEGD residency program, MMC is subleasing the space for the new Center to us and provided financing of \$400,000 towards the renovation expense. Our ongoing partnership and collaboration with MMC allows us to provide and support new opportunities for

inter-professional education and co-management of individuals with acute and chronic illnesses, as well as offer an integrated approach to lifelong health and wellness.

The Delta Dental Foundation of Maine and the Libra Foundation provided substantial grants of \$300,000 each towards the \$1.5 million cost of the new Center and were the catalyst for other funders to contribute their support for this exciting increase in our capacity to care for more children and adults in need and to expand our clinical and teaching capabilities.

The new Portland Center, designed to be welcoming and patient-centered throughout, opened on November 1, 2016 and operates five days a week from 8am to 4:30pm. The new location has significantly improved access for City of Portland residents who

find it challenging to obtain convenient transportation. We are now close to public transportation and within walking distance to many low-income communities, allowing easier access for our patients, especially those who are immigrants and refugees.

The Center boasts 150% capacity of our old center, with 12 operatories and expanded clinical capabilities, including a surgical suite and additional methods of analgesia and anesthesia. The Center also includes a pediatric suite consisting of two operatories, a small room for education and knee-to-knee examinations, and a discrete reception area for our youngest patients and their families.

Our increased capacity supports the delivery of a wider range of needed preventive, restorative, surgical, and emergency oral health services to a greater number of patients. Onsite specialty care, in-

cluding implants and other surgeries, will improve interprofessional consultations and care collaboration, thus significantly improving the care we provide for patients. Our ability to perform services onsite that would previously require off-site referrals increases the likelihood that our patients will actually receive the needed care for which they were referred.

Our state-of-the-art Portland Center is now the referral hub for other Community Dental Centers, facilitating access to comprehensive, affordable general and specialty oral health care for our patients living in more rural areas of Maine. The increased capacity will support an expanded staff of dentists and AEGD residents. We will be fully staffed in July 2017 and able to provide care for over 2,000 more children and adults in need.

Revenues \$6,510,356



Expenses \$5,884,120

