

BIDDEFORD – PORTLAND – LEWISTON – RUMFORD – FARMINGTON - MONSON

## A Message From the Executive Director and Board President



Executive Director



Catherine Buffum
Board President

Carreine L. Duggum

2020 will long be remembered for Covid-19 and the substantial change to society. Dentistry was routinely recognized as one of the riskiest professions due to the airborne nature of the pandemic. I could not be prouder of what we achieved as an organization and what we contributed to the state during this emergency. In late March, when routine dentistry was shut down and most dental offices were only treating patients of record, we answered the call for our people. Our staff and dental centers continued to be open for urgent dental needs that could not wait. We opened our doors for all patients in need to prevent hospital emergency rooms from becoming overcrowded and serving as an infection spread source. Each day brought about new changes, new regulations, new routines, but each day we continued to provide a needed service to the state of Maine.

Our residency program in conjunction with Tufts School of Dental Medicine and Maine Medical Center continues to have 100% enrollment for the 6th straight year and 5 new residents have already enrolled for 2021. We have continued our relationship with Maine Medical Center by providing needed inpatient and outpatient services including operating room treatment for special needs and oncology patients. In conjunction with the Libra Foundation we have opened a new dental center in Monson. This is located within Maine's geographically largest county, but least populated.

We are optimistic about emerging from the pandemic and continuing to provide needed, accessible, and affordable care to the patients that need it the most.

### Importance of Affiliations

As COVID-19 infiltrated into the world in 2020, supply chains ran dry, and Community Dental was unable to secure enough protective equipment to see patients. As the safety net clinic for many in need Mainers it was of vital importance for us to keep our doors open. Thankfully, great partners like Northeast Delta Dental and Tufts School of Dental Medicine were able to step in immediately and provide desperately needed N95 and surgical masks, gloves, and face shields. Without their quick action many patients would have been diverted unnecessarily to the emergency room or gone without care.

### Advanced Care

As Community Dental starts its 103rd year in existence, we have dedicated ourselves to going above and beyond what a normal public health dental office provides. Our dentists are all clinical faculty at Tufts School of Dental Medicine and have access to a wealth of knowledge and advanced equipment such as an endodontic microscope and soft tissue diode laser.

When oral surgeons reduced their availability to see Mainecare patients we began providing advanced care in office through strategic hiring. The foresight to include an oral surgery suite in our Portland office has allowed us to provide in-office sedation. Starting in 2014 we took over from the Preble Street Clinic providing special needs care and continue that in 2020 within our centers and at the hospital. To reduce waiting times and increase access we continue to provide a Pediatric Dentist for our northern and southern offices.

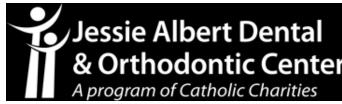














# Maine Oral Health Center Alliance (MOHCA)

This alliance grew out of a forum for peer support that has helped some of the non-profit dental centers manage the clinical and organizational complexities of meeting Maine's oral health needs while also navigating the financial difficulties of their own centers caused by the pandemic.

#### **Activities included:**

- Collaborating on advocacy to improve short-term and long-term stability
- Participating in systems-change discussions, providing input or insights to inform the broader systems change initiative
- Providing mutual support regarding best practices, management, recruiting, and retention







# Community Dental Volunteering at the Learning Collaborative

The Learning Collaborative is a partnership between Preble Street and Maine Medical Center, and addresses unmet healthcare needs of homeless populations, providing clients with short-term, targeted case management to assist in accessing primary care, behavioral health services, and referrals to specialists. Community Dental dentists and residents volunteer weekly on Thursday evenings providing needed dental care at no cost to at-risk patients.



# Bringing Access to Piscataquis County

The Libra Foundation in 2018 approached Community Dental about helping to bring healthcare access to Monson as part of the greater revitalization plan for the area. Monson, with about 700 residents, is in Maine's least populous county, Piscataquis, with 17,000 people. While there are some health care providers in the area, the closest large service center is Bangor, 60 miles away.

The clinic, is in the former elementary school on Greenville Road, which has housed the arts center for the past few years. Two other issues addressed by the health center will be optometry, which will be provided at the health center by Waterville-based Eye Care of Maine, and a primary care clinic by Northern Light C.A. Deane Hospital of Greenville. All three will operate out of the clinic a few days a week and share some administrative staff.



# Community Dental Board, Senior Staff, and Services

#### **BOARD OF DIRECTORS**

Catherine Buffum, President Kathleen O'Donnell, Vice President Jamie E.T. Szal, Secretary Preston Kinney, Treasurer Peter W. Bates, MD **Brian Brooks** Mark R. Buttarazzi, DMD Michael Dakin Barry Morgan David J. Moyer, DDS, MD Russell B. Pierce, Jr, Esq. Gina Terenzi, DMD Laurie R. Winsor Roberta Wright

#### **SENIOR STAFF**

Jeffrey Walawender DDS, Executive Director Melissa Watson, Operations Director Jan Cartwright, Chief Financial Officer Genko Stanilov DMD, Dental Director

#### TREATMENT SERVICES

**Examinations** 

Radiographs

**Restorative Services** 

**Emergency Care** 

**Oral Surgery** 

Endodontics (Root canal therapy)

**Implant Placement** 

**IV Sedation Services** 

Fixed and Removable Prosthetics

**Orthodontics** 

Hospital inpatient and outpatient care

#### **PREVENTIVE SERVICES**

Oral Prophylaxis
Sealants Fluoride Varnish
Oral Health Education
Silver Diamine Fluoride

# Audited Financial Statement and Statistics from 2020

Audited Financial Statement 2020		
REVENUE AND EXPENSES	2020	%'s
REVENUE		
Maine Department of Human Services (MaineCare)	2,159,617	33%
Contractual Services	871,307	13%
Client Fees	2,150,780	33%
United Way	63,990	1%
Private Source Grants and Other Revenue	544,193	8%
Government Programs	774,203	12%
Capital Campaign/Fundraising	15,095	0%
TOTAL UNRESTRICTED REVENUE	6,579,185	100%
EXPENSES		
Salaries and Fringe Benefits	4,450,489	70%
Dental Supplies, Lab Fees and Misc. Expenses	856,759	13%
Professional Services	106,932	2%
Rent and Insurance	474,977	7%
Support Expenses	29,265	0%
Utilities, Repairs and Maintenance	237,749	4%
Depreciation	209,466	3%
TOTAL EXPENSES	6,365,637	100%

Statistics 2020	
Total Patients	12,525
Patients Under 21	5,063
Patients Below 150% of the Poverty Level	8,248
Total Visits	26,470
Total Teeth Extracted	5,288
IV Sedation and Operating Room Patients Seen	330
Emergency Visits	4,516







# Donors and Strategic Partners

- Northeast Delta Dental
- Maine Medical Center
- Tufts School of Dental Medicine
- The Libra Foundation
- Doree Taylor Foundation
- Sam L. Cohen Foundation
- Virginia Hodgkins Somers Foundation
- Sadie and Harry Davis Foundation
- Fisher Charitable Foundation
- Helen and George Ladd Foundation
- Maine Community Bank
- Maine Community Foundation
- Portland Provident Foundation
- Simmons Foundation
- The Wax Fund
- Town of Falmouth
- United Way Biddeford
- United Way Portland
- United Way Tri-Valley
- United Way Androscoggin

THANK YOU!



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